



Sourcing imported product

We have an extensive network of suppliers both locally and internationally, who we can call on as required to deliver a wide range of manufactured product to complete your fitout. We work out what the best solution is for the client and then work collaboratively to ensure the highest quality outcomes regardless of where the product is sourced.

How do we manage the process when the client opts for an imported product?

1. A Project Manager is assigned to oversee the project; ensuring quality control, that everything runs smoothly and meets our standards.
2. We send Australian-made samples, finishes and materials to our international counterpart.
3. All drawings are drawn and vetted by our set-out team in Melbourne.
4. Our supplier will then have prototypes made up based on our specs for our assessment and approval. This check is done by a senior member of our team at the manufacturing facility. During this process, we correct any issues to ensure that the product is per spec and that it meets our high quality standards.
5. We then authorise production to commence.
6. We conduct further on-site quality control audits throughout the production run, and at the conclusion prior to shipping.
7. We can organise shipping or priority freight as the clients request, and/or arrange for local or international storage where large volumes are ordered in advance of installation date.
8. We can provide delivery and installation as required, and is often our preference to ensure the quality and finish of the final product.

We have been working with our international counterparts to deliver and install imported joinery for almost 10 years for a range of high profile brands, so this is a space in which we know how to get the best outcome for our clients. We also have an in-house translator to ensure all communications are clear and continual throughout the project.

[Contact us](#) today to find out how we can help you with your next fitout project.

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